

# Award-winning Business & IT certification training

## Looking for IT and digital transformation accredited training?

Get access to an extensive range of courses designed to upskill in the key areas of IT, DevOps, Project Management and Business Transformation.

Learners can enhance their careers with any of the 80 industry-recognised certifications developed in collaboration with leading experts, including qualifications such as PRINCE2®, ITIL®, Agile PgM® and TOGAF®.

Welcome to Good e-Learning

**Structured** and **focused** learning material

**30+ years** of in-house expertise

Comprehensive training portfolio

Rich, engaging learning experiences



### Business & Digital Transformation

The most successful organisations never stop searching for new digital innovations, evolving their offerings, and maximising the efficiency of their key processes.

This constant need to innovate is what drives our digital transformation training. We offer an array of courses encompassing the world's most prominent frameworks for digital and business transformation. This includes sought-after modules like **IT4IT**, **Change Management**, and **AgileSHIFT**.

#### A high quality, diverse library of courses

- ✓ Fully accredited
- Exam voucher included
- Free handbook included

- ✓ Tutor Support
- ✓ Quizzes & practice exams
- ✓ Mobile compatible

### Interested in Corporate training or any of these courses?

Supercharge your organization's learning and development and contact us for a **FREE** quote!



AgileSHIFT® Certification



## Business Process& Analysis

Understanding your business processes is crucial if you want to boost your organisation's efficiency and effectiveness.

We've designed a range of courses to help you master the leading frameworks for business process and analysis. Including, the **Agile Business Analyst (AgileBA)** from APMG and the **Business Process Model and Notation (BPMN 2.0)**, ensuring you're well-equipped to drive business improvements.







Agile Business Analyst (AgileBA®) Foundation

Agile Business Analyst (AgileBA®) Practitioner

Agile Business Analyst (AgileBA®) Foundation & Practitioner

Awareness: Agile Business Analyst (AgileBA®)

### → Better Business Cases

Better Business Cases™ Foundation



BPMN™ 2.0 Foundation & Practitioner

# Cyber Security

Protecting corporate and client data from cyber threats isn't just about avoiding fines – it's also a significant part of creating a valuable business offering. Both security specialists and other staff need to know how to be secure and compliant, and this is where cyber security training comes in.

Good e-Learning is an award-winning online training provider covering a variety of topics and frameworks in cyber security, including Certified Information Systems Auditor (CISA) and RESILIA Cyber Resilience.





Resilia® Cyber Resilience Foundation

Resilia® Cyber Resilience Practitioner

Resilia® Cyber Resilience Foundation & Practitioner



Certified Information Systems Auditor (CISA)

### → CompTIA

CompTIA Advanced Security Practitioner (CASP+) (CASE-004)

CompTIA CySA+ (CS0-002)

CompTIA PenTest+ (PTO-002)

### **→** CompTIA Core Skills

CompTIA A+ (core series) (220-1101 & 220-1102)

CompTIA IT Fundamentals (ITF+)(FC0-U61)

CompTIA Network+ (N10-008)

CompTIA Security+ (SY0-601)

CompTIA Cloud Essentials+(CLO-002)

### CompTIA Cyber Security

CompTIA Advanced Security Practitioner (CASP+) (CAS-004)

CompTIA CySA+ (CS0-002)

CompTIA PenTest+ (PTO-002)

### CompTIA Infrastructure

CompTIA Server+(XSK0-005)

CompTIA Linux+ (XK0-004)

CompTIA Cloud+(CV0-003)

## DevOps & SRE

The synergy between creation, testing, and deployment of code is fueled by collaboration. It's crucial to establish an environment where development and operations teams are unified to a common goal.

Several frameworks like **DevOps**, **DevSecOps**, and **Site Reliability Engineering (SRE)** have evolved to encourage and sustain such collaborative ethos. And we're here to help you learn the ropes of these frameworks in this fast-paced tech world.







DevOps Foundation (DOFD)®

DevOps Leader (DOL)®

### → DevSecOps

DevSecOps Foundation (DSOF)®



SRE Foundation (SREF)®

SRE Practitioner (SREP)®

Site Reliability Engineering (SRE) Foundation & Practitioner

We wanted the courses to be engaging and allow users to conduct them at different times, at their own pace ... Good e-Learning enables this to happen.

Customer Success Manager @ ServiceNow

## Enterprise Architecture

Discover the power of structured enterprise architecture with our courses focused on TOGAF® 9, TOGAF® 10th edition, and ArchiMate.

Build an adaptable and cohesive technology infrastructure that aligns with your business needs.



#### → TOGAF® 10th Edition

TOGAF® Enterprise Architecture: Foundation & Practitioner (10th Edition, Part 1 and 2)

TOGAF® Enterprise Architecture Practitioner Bridge

**TOGAF® Enterprise Architecture Practitioner** 

TOGAF® Business Architecture Foundation

**TOGAF® Enterprise Architecture Foundation** 



#### → TOGAF® 9

TOGAF® 9 Foundation

TOGAF® 9 Certified

TOGAF® Business Architecture

TOGAF® 9 Certified & Implementation: The TOGAF® Standard

TOGAF® Essentials 2018

TOGAF® 9 Certified & ArchiMate® 3 Practitioner bundle

TOGAF® 9 Foundation & Awareness: TOGAF® Standard

Implementation: The TOGAF® Standard

Practice Exams: TOGAF® 9 Foundation

Practice Fxams: The TOGAF® Standard



#### → ArchiMate

TOGAF® 9 Certified & ArchiMate® 3 Practitioner Bundle

ArchiMate® 3 Practitioner



## IT Governance & Compliance

Good **IT Governance** is all about improving the overall management and value of investment from IT services.

Looking to upskill your organisation in proper **IT Governance and Compliance?** Our courses cover everything from the fundamentals to advanced strategies, helping you establish robust governance frameworks and ensure compliance.



COBIT® 2019 Foundation

COBIT® 5 Foundation

### Interested in Corporate training or any of these courses?

Supercharge your organization's learning and development and contact us for a **FREE** quote!



# IT Service Management

Whether internal or client-facing, IT services play a huge role in generating profits and keeping businesses running. IT Service Management (ITSM) helps businesses create, implement, and optimise services in order to stay competitive.

We are an award-winning ITSM online training provider, and our **ITIL courses** offer everything you need to become a successful practitioner or even an ITIL Master.



### Become a master

ITIL® 4 Foundation

ITIL® 4 Managing Professional

ITIL® 4 Leader

Anv 5x

ITIL® 4 Practitioner

### (ightharpoonup) ITIL® 4 Specialist Courses

ITIL® 4 Specialist: Acquiring & Managing Cloud Services (AMCS)

ITIL® 4 Specialist: Sustainability in Digital & IT Strategy (SDIT)

ITIL® 4 Specialist: Create, Deliver & Support (CDS)

ITIL® 4 Specialist: Drive Stakeholder Value (DSV)

ITIL® 4 Specialist: High Velocity IT (HVIT)

ITIL® 4 Specialist: Sustainability in Digital & IT (SDIT)

ITIL® 4 Specialist: Collaborate, Assure and Improve (CAI)

ITIL® 4 Specialist: Plan, Implement and Control (PIC)

ITIL® 4 Specialist: Monitor, Support and Fulfill (MSF)

#### (3) ITIL® 4 Extension Modules

ITIL® 4 Specialist: Acquiring & Managing Cloud Services (AMCS)

ITIL® 4 Specialist: Sustainability in Digital & IT Strategy (SDIT)

### → ITIL® 4 Foundation

ITIL® 4 Foundation

Awareness: ITIL® 4

### → ITIL® 4 Managing Professional

ITIL® 4 Strategist: Direct, Plan & Improve (DPI)

ITIL® 4 Specialist: Create, Deliver & Support (CDS)

ITIL® 4 Specialist: Drive Stakeholder Value (DSV)

ITIL® 4 Specialist: High Velocity IT (HVIT)

ITIL® 4 Managing Professional (MP) Suite

### → ITIL® 4 Strategic Leader

ITIL® 4 Strategist: Direct, Plan & Improve (DPI)

ITIL® 4 Leader: Digital & IT Strategy (DITS)

ITIL® 4 Strategic Leader (SL) Suite

> IT Service Management



### ITIL® 4 Practitioner: Monitor, Support Fulfil

ITIL® 4 Practitioner: Service Desk

ITIL® 4 Practitioner: Incident Management

ITIL® 4 Practitioner: Problem Management

ITIL® 4 Practitioner: Service Request Management

ITIL® 4 Practitioner: Monitoring and Event Management

### ITIL® 4 Practitioner: Plan, Implement and Control

ITIL® 4 Practitioner: Change Enablement

ITIL® 4 Practitioner: Release Management

ITIL® 4 Practitioner: Service Configuration Management

ITIL® 4 Practitioner: Deployment Management

ITIL® 4 Practitioner: IT Asset Management

### → CASM®

Certified Agile Service Manager (CASM)®

### ITIL® 4 Practitioner: Collaborate, Assure and Improve

ITIL® 4 Practitioner: Continual Improvement

ITIL® 4 Practitioner: Service Level Management

ITIL® 4 Practitioner: Relationship Management

ITIL® 4 Practitioner: Information Security Management

ITIL® 4 Practitioner: Supplier Management

## Project & Program Management

To achieve pivotal objectives and drive growth, businesses often rely on 'projects' and 'programs'. Leveraging a tried-and-tested management framework can amplify communication, boost efficiency, and expedite processes, leading to successful outcomes.

We offer comprehensive courses in **project and program management**, each of which is fully accredited and designed to equip learners with the skills needed to excel in these fields





PRINCE2® 7 Foundation

PRINCE2® 7 Practitioner

PRINCE2® 7 Foundation & Practitioner

Awareness: PRINCE2® 7



PRINCE2 Agile® Foundation

PRINCE2 Agile® Practitioner

PRINCE2 Agile® Foundation & Practitioner

Awareness: PRINCE2 Agile®

### → MSP®

MSP® 5th Edition Foundation

MSP® 5th Edition Practitioner

MSP® 5th Edition Foundation & Practitioner

Awareness: MSP® 5th Edition

### → AgilePM®

Agile Project Management (AgilePM®) Foundation

Agile Project Management (AgilePM®) Practitioner

Agile Project Management (AgilePM®) Foundation & Practitioner

Awareness: Agile Project Management (AgilePM®)

### → AgilePGM®

Agile Programme Management AgilePgM® Foundation



Management of Risk (M\_o\_R®) Foundation

Management of Risk (M\_o\_R®) Practitioner

Management of Risk (M\_o\_R®) Foundation & Practitioner

### → MoP®

Management of Portfolios (MoP®) Foundation



P3O® Foundation



### Let's talk

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