ITIL® 4: MANAGING PROFESSIONAL (MP) TRANSITION

DELIVERY METHODS AVAILABLE:

- Self-Paced e-Learning
- Recorded Classroom
- Virtual Classroom
- Focussed Coaching

EXAM TYPE:

- Closed-book multiple choice exam
- **FREE** PeopleCert exam voucher included
- **FREE** course handbook
- Mock exams and quizzes

PREREQUISITES:

- A minimum of 17 ITIL® v3 credits

LANGUAGE:

English

ACCREDITED BY:

PeopleCert
All talents, certified.

The arrival of ITIL 4 led many ITIL practitioners to ask how they could update their certifications. This **ITIL 4 Managing Professional (MP) Transition** course is perfect for ITIL V3 Expert qualification holders (or any students with a minimum of 17 V3 credits) who wish to update their knowledge.

WHO IS THIS COURSE AIMED AT?

- ITIL V3 students and practitioners who have either reached the rank of ITIL Expert or earned at least 17 ITIL V3 credits

- ITIL V3 practitioners and organizations who wish to update their best practices in line with the latest version of the IT service management (ITSM) framework

- ITIL V3 students who wish to transition to ITIL 4 without having to start the new certification path from scratch

WHAT WILL YOU LEARN?

- The content, tools, and best practices of ITIL 4 Foundation, ITIL 4 CDS, ITIL 4 DSV, ITIL 4 HVIT, and ITIL 4 DPI

- New skills and knowledge for modern ITSM introduced in ITIL 4

- Technical and practical knowledge on running IT-enabled teams and services

- How to successfully operate technology and digital teams within a business

WHY TAKE THIS COURSE?

- Good e-Learning are a verified market leader for ITIL training

- This course allows ITIL V3 students and practitioners to transition to ITIL 4 without having to start from scratch

- This course comes with a variety of training assets created with help from subject matter experts, including instructor-led videos, interactive slides and graphics

- The course offers both a practice exam simulator and regular knowledge checks to help students prepare for the ITIL Managing Professional (MP) Transition certification exam

- Passing the ITIL 4 MP Transition exam earns students the designation of 'ITIL 4 Managing Professional', as well as the ITIL 4 Foundation qualification. Both are required to reach the rank of ITIL 4 Expert

ACCREDITATION

This course has been accredited by **PeopleCert**, which is licensed by AXELOS as an examination institute for the ITIL 4 HVIT Certificate in IT Service Management.

IS THERE AN EXAM?

There is a closed-book, multiple-choice exam with 40 questions and a duration of 90 minutes. The pass mark is 70% (28/40).

The test can be taken online at any time via PeopleCert. Candidates will require a webcam and microphone.