



ITIL® 4: MANAGING PROFESSIONAL (MP) SUITE

DELIVERY METHODS AVAILABLE:

- Self-Paced e-Learning
- Recorded Classroom
- Virtual Classroom
- Focussed Coaching

EXAM TYPE:

- Closed-book multiple choice exam
- 5x **FREE** PeopleCert exam voucher included
- **FREE** course handbooks
- Mock exams and quizzes

PREREQUISITES:

None

LANGUAGE:

English

ACCREDITED BY:

PeopleCert

All talents, certified.

This **ITIL 4 suite** includes all the courses covered in the ITIL 4 Managing Professional (MP) stream, as well as the introductory ITIL 4 Foundation module. Taking this suite will help you gain five ITIL 4 certifications, leaving you just one exam away from unlocking the chance to become an ITIL Master.

WHO IS THIS COURSE AIMED AT?

- Newcomers to ITIL 4 seeking an introduction to the framework as well as its intermediate modules
- Anyone looking to pass the ITIL 4 Foundation, ITIL 4 DPI, ITIL 4 CDS, ITIL 4 DSV, and ITIL 4 HVIT certification exams as quickly and efficiently as possible
- ITIL V3 students who do not qualify for the ITIL 4 Managing Professional (MP) Transition module
- Businesses planning to adopt the tools, philosophies, and best practices outlined in the ITIL 4 MP stream, whether via a single manager or an entire team
- IT staff and managers looking for valuable qualifications to help boost their careers

WHAT'S INCLUDED?

- ITIL® 4 Foundation
- ITIL® 4 Strategist: Direct, Plan & Improve (DPI)
- ITIL® 4 Specialist: Create, Deliver & Support (CDS)
- ITIL® 4 Specialist: Drive Stakeholder Value (DSV)
- ITIL® 4 Specialist: High Velocity IT (HVIT)

WHY TAKE THIS COURSE?

- Good e-Learning are a verified market leader for ITIL training
- The suite offers a comprehensive introduction to ITIL 4, as well as its more management-focused practices
- ITIL 4 is one of the world's most popular and demonstrably effective IT service management (ITSM) frameworks
- ITIL 4 creates atmospheres of continuous improvement within IT teams and departments
- The courses in the suite come with instructor-led videos, regular knowledge checks, practice exam simulators, tutor support, and more
- We offer each student a **FREE exam voucher** for each course in the suite

ACCREDITATION

The courses in this suite have been accredited by **PeopleCert**, which is licensed by AXELOS as an examination institute for ITIL 4 certificates in IT Service Management.