AWARENESS: ITIL® 4

DELIVERY METHODS AVAILABLE:

• Self-Paced e-Learning

PREREQUISITES:

None

LANGUAGE:

English

AWARDED BY:

Introduce yourself to ITIL 4 with this Awareness course from Good e-Learning!

ITIL 4 is one of the biggest names in the world of IT. The framework is used by businesses of all sizes and is often applied across teams and departments. This ITIL 4 Awareness course will introduce you to the key elements,

WHO IS THIS COURSE AIMED AT?

- Candidates looking for an introduction to ITIL 4

- Organizations wishing to upskill members in what to expect from ITIL 4

- Students who want to know more about the ITIL 4 framework before starting an ITIL 4 Foundation course

- Team or department members who require an understanding of ITIL 4 in order to work with practitioners

- Managers, CIOs, or stakeholders wishing to understand the framework and how it creates value

WHAT WILL YOU LEARN?

- How the ITIL 4 framework is structured

- The key elements of ITIL 4, such as the four dimensions of service management and ITIL's Service Value System (SVS)

- The terminology of the ITIL 4 framework and how it is utilized in practice

- The benefits of studying ITIL 4 for individuals and businesses

- How the ITIL 4 certification path works and what the goals are

WHY TAKE THIS COURSE?

- Good e-Learning is an award-winning online training company and an accredited Market Leader for online ITIL 4 training

- ITIL 4 is the most widely used ITSM framework in the world. Understanding it can help candidates thrive in IT, project, and program teams

- Investing in ITIL 4 training for staff will allow them to implement and utilize the framework with much greater efficiency and effectiveness

- Having a widespread understanding of ITIL 4's terminology in your business can be a great asset for collaboration

- This course was created by e-Learning specialists

- This ITIL 4 introduction course comes with a variety of engaging online training assets, including regular knowledge checks

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