

# ITIL® 4 SPECIALIST: ACQUIRING & MANAGING CLOUD SERVICES (AMCS)

## DELIVERY METHODS AVAILABLE:

- Self-Paced e-Learning
- Recorded Classroom
- Virtual Classroom
- Focussed Coaching

## EXAM TYPE:

- Open-book multiple choice exam
- **FREE** PeopleCert exam voucher included
- **FREE** course handbook
- Mock exams and quizzes

## PREREQUISITES:

None

## LANGUAGE:

English

## ACCREDITED BY:

**PeopleCert**  
All talents, certified.

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Learn to manage and optimize cloud services with this 'ITIL Specialist: Acquiring and Managing Cloud Services' course from Good e-Learning!

By the end of this course, students will have the skills and knowledge to optimize cloud capabilities to fully align with any business strategy.



### WHO IS THIS COURSE AIMED AT?

- C-suite executives and any managers involved in IT direction and strategy
- Cloud architects, consultants and PPM professionals
- Procurement, capture, and bid managers interested in cloud services
- ITIL practitioners looking to expand their knowledge



### WHAT WILL YOU LEARN?

- How to use the cloud to identify and pursue opportunities, manage risks, and achieve business outcomes
- How to create, align, and integrate key concepts of the cloud consumer journey with the ITIL 4 framework
- How to develop a practical understanding of how cloud technology can integrate and support business strategies
- How to analyze solutions and benefits with a vendor-neutral approach
- How the cloud services user journey aligns with key concepts in ITIL, such as the Service Value Chain (SVC)
- How to drive value co-creation with successful procurement and integration of cloud services



### WHY TAKE THIS COURSE?

- Cloud services are playing an increasingly crucial part in both ITSM and business/ IT strategy
- This ITIL course teaches candidates how to implement permanent and ongoing improvements within an organization
- ITIL certification is an excellent way for professionals to improve their earning capacity and unlock new career opportunities
- This course fully prepares candidates to sit and pass the ITIL Specialist: Acquiring and Managing Cloud Services exam on their first attempt
- This course is fully accredited by **PeopleCert** on behalf of **AXELOS**



### IS THERE AN EXAM?

There is a open-book, multiple-choice exam with 40 questions and a duration of 90 minutes. The pass mark is 65% (26/40).

The test can be taken online at any time via PeopleCert. Candidates will require a webcam and microphone

